



NHS

Birmingham and Solihull
Clinical Commissioning Group

FOR PARENTS A SPECIAL COVID MESSAGE

WE ARE STILL OPEN - DON'T DELAY

When your child is ill or injured it is very difficult to decide and can be confusing to know what to do; during the current situation and while the government is asking everyone to stay at home here is some guidance:

Credit to primary and secondary care clinicians from
Barts Health & North East London STP -
amended by Birmingham and Solihull CCG clinicians

**IF SELF HARM OR SUICIDAL THOUGHTS CONTACT (Birmingham) 0300 300 0099
(Solihull) 0121 301 5500 or YOUR GP**

For Mental health help - age > 18 Mon - Fri 8am-8pm 0121 262 3555

In Birmingham (FTB) - age 0-18 Years

- 7 Days a Week 10am-6pm
- 0207 841 4470
- Email: askbeam@childrenssociety.org.uk

In Solihull (SOLAR) - age 0-18 Years

- Mon-Fri 8am-8pm 0121 301 2750
- Weekends and Evenings 8pm-8am 0121 301 5500

YOU SHOULD CALL 999 / GO TO A&E IMMEDIATELY IF

APPEARANCE

- Pale/Ashen/Mottled/Blue Colour
- Collapsed/unresponsive/loss of consciousness
- No obvious pulse or heartbeat
- Severe allergic reaction

BEHAVIOUR

- Extreme
- Irritability
- Pain
- Sleepiness (can be woken but falls asleep immediately)
- Seizure/jerking movements/ fit

BEHAVIOUR

- Sucking in and out between ribs
- Flaring nostrils
- Extremely fast breathing
- Noisy breathing

OTHER

- Bleeding from an injury, that doesn't stop after 10 minutes of pressure
- Overdose of medication or other substances

YOU SHOULD GO TO A&E IF

APPEARANCE

- Dizziness/feeling faint
- Rash that doesn't fade when you press it

BEHAVIOUR

- Severe tummy pain

OTHER

- Burn
- Possible broken bone

OTHER

- Swallowed foreign objects
 - Especially magnets/batteries
- Temperature higher than 38 in a baby younger than 3 months old
- Your child has a specific health care plan that tells you to go to A&E
- Head injury

YOU SHOULD CALL YOUR GP/111 IF

APPEARANCE

- Mild allergic reaction (known or suspected)
- New rash that fades when you press it

BEHAVIOUR

- Mild irritability/sleepier than normal
- Moderate tummy pain
- Vomiting and diarrhoea
- Ear pain for more than 2 days

BREATHING

- Wheezing
- Fast Breathing

OTHER

- Temperature
 - More than 39 in child aged 3-12 months
 - More than 38 in a child for 5 days or more
- Not passed urine for 12 hours

YOU SHOULD CHECK NHS 111 ONLINE / CALL 111 IF

- Pink / red eyes / cough / Runny nose
- Ear pain less than 2 days
- Mild tummy pain that comes and goes

For up to date advice on COVID-19 and childhood illnesses/injuries visit: www.nhs.uk OR <https://bwc.nhs.uk/> <https://www.birminghamandsolihullccg.nhs.uk/your-health/children-s-young-people-and-maternity-services-during-covid-19>